

**Texas Consumer
Complaint Process Notice
State Chartered Bank & Trusts**

The **Roscoe State Bank** is chartered, licensed or registered under the laws of the State of Texas and by State Law is subject to regulator oversight by the Texas Department of Banking. Any Consumer wishing to file a complaint against **Roscoe State Bank** should contact the **Consumer Complaints Administrator** of the Texas Department of Banking through one of the means indicated below:

In Person or by U.S. Mail:	2601 N. Lamar Boulevard, Suite 300 Austin, Texas 78705-4294
Telephone No.:	877-276-5554 (Toll Free)
Fax No.:	512-475-1313
E-mail:	consumer.complaint@dob.texas.gov
Website:	http://www.dob.texas.gov